

## Save Your Reputation... Before It Walks Out The Door

### Do you pride your dealership on customer loyalty?

In the fast paced sales market, customers may leave feeling unsatisfied or uncomfortable with their purchase process. This may not only lead to losing a purchase, but a decrease in customer loyalty.

### Do you wish you could talk to the customer before they leave the dealership?

CSI RedAlert messages the dealership Manager results of a customer satisfaction survey instantly. This provides the Manager an opportunity to discuss the customers' buying experience before they exit the dealership.

### Are you certain your customer will recommend your dealership?

You can be with **CSI RedAlert!**

**“CSI RedAlert** helped me intercept a customer who was not pleased with my finance managers attitude. I was able to talk to her about the issue before she left & she refered her sister to buy a car from me as well.”

“My Sales Person ingored a customer for over an hour. I received a **CSI RedAlert** & was able to speak with him right away. I explained how we were busy with the holiday sale and I was able to take care of his needs.”



### Feature Highlights Include

- ◆ Instant Dealership Satisfaction Survey
- ◆ Reports to Monitor Survey Progress
- ◆ Instant **“CSI RedAlert”** Results via Email & Text
- ◆ Monitor your Customers True Satisfaction